

## Interface's 20-Year Warranty for Carpet in Educational Facilities

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Interface warrants its modular and performance broadloom carpet products in accordance with the terms stated below for a period of 20 years from date of invoice when used in classroom, corridor and office applications in schools (K-12 and higher education).

All Interface and Heuga brand products are warranted against excessive surface wear, edge ravel, backing separation, shrinking, stretching and static electricity. Excessive surface wear means loss of more than 10% by weight of face fiber.

Products containing Intersept® antimicrobial are warranted to maintain antimicrobial effectiveness. Products constructed of 100% solution dyed yarns (except for products having applied overprint) are warranted against excessive color loss due to normal exposure to indoor light.

If a carpet product fails to meet this warranty, Interface will correct the affected areas either by repair or (at its option) replacement with comparable product(s) at no charge. If Interface determines that repair or replacement is not reasonably feasible, Interface will refund that portion of the product purchase price allocable to the affected areas. Liability of Interface is limited to the actual repair or replacement of defective carpet and does not cover incidental or consequential damages.

This warranty does not cover tears, burns, cuts, pulls or other damage, deterioration, problems or loss caused by abuse, misuse, (including, without limitation, use as a flooring for sports or athletic activities), neglect, improper maintenance, improper installation, flood/excessive moisture, use of footwear including but not limited to cleats, spikes, skates, blades or similar projections, damage related to the condition of the sub-floor (e.g., excessive moisture or alkalinity) or use on stairs. Moisture and pH testing are not the responsibility of Interface and all issues related to moisture and pH testing are specifically excluded from this warranty. Interface's liability is limited to repair, replacement, or refund as stated herein. This warranty shall be void if products are not handled, installed and maintained in strict compliance with Interface's recommended procedures and instructions, including without limitation initial floor preparation and installation. Interface recommends XL Brands adhesives for installation of its carpet products. This warranty does not cover any problems or damages related to use of non-recommended adhesives.

INTERFACE WILL NOT BE LIABLE FOR ANY INCIDENTAL, INDIRECT, SPECIAL OR CONSEQUENTIAL DAMAGES IN ANY CASE. THE WARRANTY, REMEDY AND LIMITS OF LIABILITY CONTAINED HEREIN ARE EXPRESSLY IN LIEU OF AND EXCLUDE ALL OTHER WARRANTIES, REMEDIES AND LIABILITIES, WHETHER EXPRESS OR IMPLIED. INTERFACE MAKES NO OTHER REPRESENTATIONS OR WARRANTIES, EXPRESS OR IMPLIED, AND HEREBY DISCLAIMS ANY AND ALL OTHER WARRANTIES THAT MAY ARISE BY OPERATION OF LAW, INCLUDING, WITHOUT LIMITATION, ANY WARRANTY OF MERCHANTABILITY OR FITNESS OF ITS PRODUCTS FOR ANY PARTICULAR PURPOSES. THIS WARRANTY IS NOT VALID UNLESS SIGNED AND ISSUED WITH AN OFFICIAL CONTROL NUMBER BY AN AUTHORIZED OFFICER OF INTERFACE AMERICAS.

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INVOICE NO: \_\_\_\_\_  
INVOICE DATE: \_\_\_\_\_  
STYLE NAME: \_\_\_\_\_  
COLOR NAME/NO: \_\_\_\_\_  
PROJECT NAME: \_\_\_\_\_  
PROJECT ADDRESS: \_\_\_\_\_  
WHERE INSTALLED WITHIN BUILDING: \_\_\_\_\_  
TOTAL SQUARE YARDS: \_\_\_\_\_  
SOLD TO: \_\_\_\_\_  
CONTROL NO: \_\_\_\_\_  
ISSUE DATE: \_\_\_\_\_

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DIRECTOR, QUALITY CLAIMS  
INTERFACE AMERICAS

This warranty is not valid unless signed and issued with a valid control number by Interface Americas' director of quality claims.