

Revised 04/08/2009

DASL Suggested End User Requirements

Suggested System Specifications

DASL is a modern, heavy-duty web-based application, so individual system specifications may vary widely, but the DASL team recommends some minimum system capabilities for best use of DASL on a personal computer:

- 512 MB of RAM or greater
- Web browser (see below)
- Adobe Reader (preferably the most recent version)

Supported Web Browsers

DASL recommends using recently-release web browser versions, as some screens in DASL now use the Ajax (Asynchronous JavaScript and XML) technique to provide functionality unavailable with traditional web browser methods. There will be more Ajax development in the future.

Ajax works well with these browsers:

- Microsoft Internet Explorer 6+ (Windows 98, 2000, XP, Vista or higher). Please note, Internet Explorer 8 is not supported at this time and DASL users will receive the following message when using IE 8 – “The browser you’re using is not currently supported by DASL. You may continue to use DASL, but technical support will not be provided if problems arise.” The DASL configuration will be updated in DASL v9.3.1 to eliminate this message.
- Apple Safari 1.2+ (Mac OS X.2 or higher)
- Mozilla Firefox 1.5+ (Windows and Mac)

End User Requirements

The table below is a guideline for end users. The version numbers listed are the versions the application has been successfully tested against.

| Operating System | Recommended Browser Version | Adobe Reader Version** |
|------------------------|--|------------------------|
| Mac OS 10.2.2 – 10.2.7 | Internet Explorer 5 | 6.0.1 |
| Mac OS 10.2.8 - 10.3.3 | Internet Explorer 5 | 6.0.1 |
| Mac OS 10.3.4 | Safari 1.2.3* | 7.0.5 |
| Mac OS 10.3.9 | Safari 1.3.2* | 7.0.8 |
| Mac OS 10.4.7 | Safari 2.0.4* | 8.0.0 |
| Mac OS 10.4.9 | Safari 2.0.4* | 8.0.0 |
| Mac OS 10.4.11 | Safari 3.0.4* | 8.1.1 |
| Mac OS 10.5.1 | Safari 3.0.4* | 8.1.1 |
| Windows 2000 SP 4 | Internet Explorer 6.0 | 7.0.5 |
| Windows XP SP 2 | Internet Explorer 6.0.2900.2180.xpsp_sp2 | 7.0.8 |
| Windows XP SP2 | Internet Explorer 7.0 | 8.1.1 |
| Windows XP SP3 | Internet Explorer 7.0 | 9.0 |
| Windows Vista | Internet Explorer 7.0 | 8.1.1 |
| Windows Vista | Internet Explorer 7.0 | 9.0 |

*Adobe does not support viewing PDF files within other browsers on Mac OS X, such as Internet Explorer or Firefox. Mac users must use the appropriate Safari version when using SSEM. For further reading:
<http://www.adobe.com/support/techdocs/331040.html> or
<http://kb.adobe.com/selfservice/viewContent.do?externalId=331040&sliceId=2>

**In updating Adobe Reader, first uninstall all current versions of Reader and then install the newer version. Simply upgrading using Adobe Updater will cause problems with the application.

Popup Blockers

The Special Services application displays the PDF documents in a Popup window. Any Popup blocker must be disabled for the Special Services application to function properly. Popup blockers vary based on Operating System, Browser version, and third party tools such as the Google bar, etc. Check your system settings and be sure to enable pop ups for the Special Services Website.

Progress Book Requirements

The following operating system/browser combinations are fully supported as clients:

- Microsoft Windows XP (Pro or Home) with SP2 or later, running Internet Explorer 6.0
- Microsoft Windows Xp (Pro or Home) with SP2 or later, running Internet Explorer 7.0
- Microsoft Windows Vista (any edition, RTM or later), running Internet Explorer 7.0
- Apple Mac OS X 10.2.8, running Safari 1.0 or later
- Apple Mac OS X 10.3.9, running Safari 1.3.2 or later
- Apple Mac OS X 10.4.9, running Safari 2.0.4 or later
- Apple Mac OS X 10.4.11, running Safari 3.0.4 or later

The following operating systems/browser combinations are currently supported on a “best effort” basis:

- Microsoft Windows XP (Pro or Home) with SP2 or later, running Firefox 2.0.0.11 or later 2.x release
- Microsoft Windows Vista (any edition, RTM or later), running Firefox 2.0.0.11 or later 2.x release
- Apple Mac OS X 10.2.8, running Firefox 2.0.0.11 or later 2.x release
- Apple Mac OS X 10.3.0, running Firefox 2.0.0.11 or later 2.x release
- Apple Max OS X 10.4.9, running Firefox 2.0.0.11 or later 2.x release
- Apple Mac OS X 10.4.11, running Firefox 2.0.0.11 or later 2.x release